



Back by popular demand, Michael E. Thomas II  
direct from New York USA presents:

# Problem Solving & Decision Making for Senior Staff & Managers

26 September 2012

Senior staff and managers often feel overwhelmed by excessive tasks and busyness. This drains their attention and energy needed for supervising and managing their teams. This workshop explores the art of shifting the leaders role from scattered doer to strategic thinker. Senior staff and managers will improve decision-making capabilities through critical thinking, structured reasoning, creative problem analysis and in the process, role model efficient work habits required of the whole team.

## Participants will be able to:

- Differentiate between critical thinking and regular thinking
- Identify and overcome obstacles to effective problem solving
- Understand core principles of critical thinking
- Practice critical thinking
- Understand core principles of creative thought
- Practice creative thinking in problem solving
- Explore new ways of solving old problems

Suitable Audience: Managers, Team Leaders, Coordinators & other Senior Staff

**REGISTER  
NOW**  
[click here](#)



Michael Thomas from New York USA, is a highly sought after motivational and keynote speaker with over 20 years of experience training groups and individuals. As a consultant and executive coach, Michael specialises in corporate team leadership, excellence, and raising and mastering healthy conflict. Drawing from a diverse background as stage actor, mental health professional, training director, and freelance textbook writer for The Princeton Review, Michael works regularly with public and private companies. Michael is a consultant, faculty member, and curriculum contributor for the Sanctuary Institute, and certified trainer within Cornell University's College of Human Ecology. He provides training throughout Australia on behalf of the Sanctuary Institute.



# Problem Solving & Decision Making for Senior Staff & Managers

26 September 2012

9.30am  
Registration

10am - 4pm  
Skill Bite

**VENUE**  
Edgar-Lynch  
Training & Meeting Rooms  
3 St David Street  
Fitzroy 3065

**COST**  
Workers: \$195+GST

Refreshments, morning tea,  
lunch & notes provided

**PAYMENT OPTIONS**

- Cheques/Money Orders made payable to "Australian Childhood Trauma Group"
- Electronic direct deposit to: "Australian Childhood Trauma Group" BSB: 083 218 Account: 519 963 647
- Credit Card/ EFTPOS available on the day

**Please provide remittance**

**RSVP**

By 19 September 2012. Please register via our website (preferred) or complete registration form and post/fax.

Cancellations must be received no later than 5pm, 19 September 2012.

**Places are limited so please book early to avoid missing out!**



**Print this form for manual registration**

Agency:

Program:

Contact Person:

Contact Number:

Email:

Mailing Address:

(Please provide billing contact details if different from agency details provided above)

Name & Email Address of Each Participant:

PARTICIPANT NAME	EMAIL ADDRESS	CARER / WORKER

- Participants will receive a letter of confirmation via email upon receipt of payment
- Please advise of any special requirements e.g dietary
- Receipts can be provided upon request

**Seminar Enquiries and Registrations to:**  
 info@theactgroup.com.au  
 PO Box 236, Fitzroy 3065  
 t 9415 6066 f 9415 6085 m 0419 853 888



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