

HOW TO RAISE CONFLICT – Effectively and Appropriately



australian
childhood
trauma
group

Speaker: Michael E. Thomas II

28 February 2012

SEMINAR



FULL DAY

Date
28/02/2012

Time
Registration: 9.30am
Seminar: 10am - 4pm

Location
Edgar Lynch Training & Meeting Rooms
3 St David Street, Fitzroy, Australia 3065

Cost
Workers: \$195+GST
Carers / Full-time Students: \$180+GST

Most people tend to avoid conflict because of the pain and frustrations associated with it. In this course, you'll explore conflict as a kind of new best friend when you discover that it's the only path to growth and greatness. When conflicts are allowed to grow, fester, and expand within professionals and teams it blocks our ability to work in the present. In this engaging and active workshop, participants will learn that the only way to resolve conflicts is to learn and practice the art of raising it.

Seminar Objectives:

- Define conflict in effective and neutral terms
- Conceptualise and use conflict in philosophical and literary terms
- Identify personal inhibitors to experiencing conflict
- Practice break through strategies for experiencing conflict
- Use simple and direct language and communication for raising and resolving conflict
- Use and practice the role of mediator in partnered or group conflict

Suitable Audience:

- Managers / team leaders
- Carers & workers from foster, permanent, residential, adoptive & kinship care
- Family service workers
- Child protection workers
- Youth Justice
- Teachers / teacher's aide
- Student welfare / wellbeing professionals
- Administration workers



Michael Thomas from New York USA, is a highly sought after motivational and keynote speaker with over 20 years of experience training groups and individuals. As a consultant and executive coach, Michael specialises in corporate team leadership, excellence, and raising and mastering healthy conflict. Drawing from a diverse background as stage actor, mental health professional, training director, and freelance textbook writer for The Princeton Review, Michael works regularly with public and private companies. Michael is a consultant, faculty member, and curriculum contributor for the Sanctuary Institute, and certified trainer within Cornell University's College of Human Ecology. He provides training throughout Australia on behalf of the Sanctuary Institute.

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TRAINING
& MEETING
ROOMS



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Refreshments, morning tea,
lunch & notes provided

PAYMENT OPTIONS

- Cheques/Money Orders made payable to “Australian Childhood Trauma Group”
- Electronic direct deposit to: “Australian Childhood Trauma Group”
BSB: 083 218 Account: 519 963 647
- Credit Card/ EFTPOS available on the day

Please provide remittance

RSVP

By 21 February 2012. Please send the required information in an email (preferred) or complete registration form and post/fax. Cancellations must be received no later than 5pm, 21 February 2012.

Places are limited so please book early to avoid missing out!



Print this form for manual registration

Agency: Program:

Contact Person: Contact Number:

Email:

Mailing Address:

(Please provide billing contact details if different from agency details provided above)

Name & Email Address of Each Participant:

PARTICIPANT NAME	EMAIL ADDRESS	CARER / WORKER

- Participants will receive a letter of confirmation via email upon receipt of payment
- Please advise of any special requirements e.g dietary
- Receipts can be provided upon request

Seminar Enquiries and Registrations to:
info@theactgroup.com.au
PO Box 236, Fitzroy 3065
t 9415 6066 f 9415 6085 m 0419 853 888



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